



Executive Biography: Heather Reynolds

Heather Reynolds is the President and CEO at Catholic Charities Fort Worth (CCFW). Reynolds, 32, oversees the strategic direction for the Fort Worth based, \$19 million non-profit. With more than 275 employees and three locations throughout the 28-county diocese, CCFW served over 124,000 people last year, up from 55,112 when she took the helm as CEO at only 25.

A 10 year veteran at Catholic Charities Fort Worth, Reynolds has extensive experience in strategic planning, fundraising, and social enterprise. She's an expert speaker on poverty- both the modern issues and the new solutions- as well as non-profit strategy. She has presented nationally on industry topics, with a focus on moving non-profits forward.

Reynolds is self-labeled as crazy, always pushing staff to innovate, create, and change more. She challenges employees to end poverty in the Fort Worth community. She knows that it's a failing mission, but that's the exciting part. And in going after the impossible, she's become the driving force behind some of the most spectacular changes in the agency's 100 year history.

In 2006, Reynolds embarked on a 16-million-dollar capital campaign to build a new facility to help her agency meet a desperately growing need. As a woman who never takes no for an answer, Reynolds ensured they reached the goal- a new complex that more than doubled the agency's capacity and provided greater access to the community. She led the agency through its first certification through the Council on Accreditation (COA). She introduced for-profit business ventures including a translation interpretation network (TIN) and a fashion scarf label hand-knit by refugees (WORN), creating a double bottom line to fuel the agency's work.

Reynolds chairs the Catholic Charities USA Leadership Board and serves on the board for the Tarrant County Homeless Coalition, the Catholic Charities USA Executive Committee of the Council of Diocesan Directors, the United States Council of Catholic Bishops Migration Refugee Services Diocesan Advisory Group, and the United Way Income Council.

She is a member of the Young Presidents' Organization. In 2010, Reynolds was awarded the Benemerenti Medal from Pope Benedict XVI, which is the highest honor a layperson can receive in the Catholic Church. She was listed as one of the Fort Worth Business Press' "40 under 40" in 2010, and received the TCU Social Work Alumnae of the Year in 2007.

Reynolds holds a Bachelors of Social Work from Texas Christian University, a Masters of Social Work from the University of Arlington, and an Executive MBA from Texas Christian University.